

NJ Phillips Pty Ltd Warranty & Service Statement

NJ Phillips Pty Ltd Warranty entitles you to repairs or replacement (at no charge) of any parts of an NJ Phillips Applicator ("Product") found to be defective in materials or workmanship within 12 months from date of purchase, (date validated by proof of purchase receipt).

Repair or replacement is at the option of NJ Phillips Pty Ltd ("Company") or its authorised agent. This Warranty is in addition to any rights and remedies extended to the owner under applicable laws, and are not intended to negate or restrict such rights and remedies except where it is competent to do so.

What is not covered under NJ Phillips Pty Ltd Warranty

Repair or replacement is not available for faults or failure due to:

- Ordinary wear and tear.
- Accident, contamination, misuse, neglect, abuse or tampering.
- Incorrect installation or maintenance.
- Failure to follow the Company's warnings, instructions, and recommendations for safe and effective use.
- The fitting or use of faulty, poor quality or incompatible associated parts or components other than those component parts supplied with the Product.
- Use of the applicator other than for its designed purpose.
- Use of the applicator with any product other than products specifically recommended by your stockist/local distributor or NJ Phillips Pty Limited.
- Repairs, alterations or modifications carried out other than by the Company or its authorised agent, and in particular interference with or modification in any way to any components of the Product.
- Any other cause occurring after the Product left the Company's, stockist's or local distributor's control.

Subject to the operation of any laws to the contrary, this Warranty does not cover:

- The costs of travelling or transportation of the Product or parts to and/or from the Company or its authorised agent.
- Loss of the applicator or parts while in transit to or from the Company or its authorised agent.
- Personal injury, property damage, or economic and consequential loss or damage, howsoever caused.

The Company and its authorised agents reserve the right to charge their reasonable costs in investigating and correcting faults and failure caused other than by defects in materials or workmanship.

How to claim under this Warranty

If service is necessary, contact the Company or an authorised agent, and provide details of the alphanumeric batch code number located on the handle of the Product, and proof of the date of purchase.

